



## Project Case Study

### IBM Call Center

The IBM Call Center located in Highlands Park, Smyrna, Georgia, is a project that Urban Engineers, Inc. developed from inception through the final completion of the facility.



The original work on the project included developing a raw land survey for the parcel of land, as well as a field run topographic map of the property. As the engineer of record for Highlands Business Park, Urban Engineers, Inc., was well-versed with the City's regulations to facilitate development of the land. The project involved cooperation with a design team headed up by Rick Vaughn with Faison in due-diligence and conceptual work. The team designed full construction documentation as well as enhanced redundancy systems to eliminate any potential for down time at this National Call Center. The project had approx 1/4 million cubic yards of dirt movement, which included approx. 30 thousand cubic yards of rock. Bill Smith Grading, assisted by the Urban Engineers, Inc construction layout team, graded the site in just over 1 month. The project opened in accordance with IBM's requirements, under budget, and meeting all requirements. In the final step, Urban Engineers, Inc. developed the as-built survey meeting the necessary ALTA requirements, as well as the closing councils.



*Developer :* Faison  
*Civil:* Urban Engineers, Inc.  
*Grading Contractor:* Bill Smith Grading

URBAN ENGINEERS, INC.